Electronic Acknowledgement Receipt					
EFS ID:	1036878				
Application Number:	10610486				
Confirmation Number:	5347				
Title of Invention:	Ideal transfer of call handling from automated systems to human operators based on forecasts of automation efficacy and operator load				
First Named Inventor:	Eric J. Horvitz				
Customer Number:	27195				
Filer:	Himanshu Amin/Michelle Yang				
Filer Authorized By:	Himanshu Amin				
Attorney Docket Number:	MS303530.1 / MSFTP471US				
Receipt Date:	02-MAY-2006				
Filing Date:	30-JUN-2003				
Time Stamp:	18:15:23				
Application Type:	Utility				
International Application Number:					

## Payment information:

Submitted with Payment	no
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1	Information Disclosure Statement (IDS) Filed	US_IDS_FormSB_08a.pdf	666880	no	4

Information:							
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2	Foreign Reference	ForeignRef1.pdf	1721284	no	20		
Warnings:							
Information	:						
3	NPL Documents	NPref26.pdf	676001	no	6		
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4	NPL Documents	NPref27.pdf	264478	no	3		
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## New Applications Under 35 U.S.C. 111

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.